



## Online Training Policy

### Policy Statement

**Connect with Gather My Crew** is committed to providing a high quality and professional service that meets the needs of all members of the **Connect with Gather My Crew** community. We strive to do so in a digital environment that enhances convenience and compliance without compromising outcomes for participants.

### Purpose

**Connect with Gather My Crew** is committed to (i) protecting the health and safety of all Crew Members and 'friends' and (ii) ensuring the support and connection provided by Crew Members is of the highest standard.

This policy has been developed to detail the online training requirements for all Crew Members who use the **Connect with Gather My Crew** platform and app to provide community-based support.

### Scope

Throughout this Online Training Policy, '**Crew Member**' refers to the individuals who have come together as a 'Support Crew' to provide local connection and support. 'Crew Lead' refers to the leader of the Support Crew. '**Friend**' refers to community members who are receiving connection and support.

This Policy applies to all persons who wish to register as a Crew Lead or Crew Member with the **Connect with Gather My Crew** platform.

Gather My Crew CEO is responsible for the implementation this policy.

### Online Training Modules

**Connect with Gather My Crew** has developed three online training modules that provide information and guidance regarding the three categories of support provided by **Connect with**



**Gather My Crew.** These are (i) garden maintenance, (ii) meal provision, and (iii) social connection.

In order to register for **Connect with Gather My Crew** platform and accept any tasks relating to these categories, all Crew Leads and Crew Members must complete the relevant online training module, which will be available through the Connect with Gather My Crew platform.

Crew Members' registration will not be confirmed by **Connect with Gather My Crew** – and the Crew Members will not be able to access their Support Crew account – until the relevant training has been completed and verified by **Connect with Gather My Crew**.

#### Task-specific Support Crews

Crew Leads and Crew Members must complete the online training that relates the chosen category of support the Support Crew wishes to provide. These have been identified by the Crew Lead at registration.

If a Support Crew **ONLY** wishes to provide meal support – then the Crew Members are only required to complete the online training for meal tasks. This is true for any task specific crew (eg. garden maintenance **ONLY**; social connection **ONLY**).

#### General Support Crew

If a Support Crew wishes to register to provide **ALL** three categories of support (meals, garden maintenance, social connection), **ALL** Crew Members will be required to complete **ALL** online training modules.